



GREENBELT 26-29 AUGUST 2016 BOUGHTON HOUSE

Essential Information

This year, Greenbelt Festival makes its home at Boughton House for the third time in its 43-year history. There are always changes to the way we do things at the festival and getting onto and setting up varies from year to year. Therefore, even if you are a regular, we ask you to please read this essential information carefully and not to make assumptions based on previous festivals (especially when Greenbelt was at Cheltenham Racecourse).

Have a great festival!

Partners



CHURCH TIMES

Associates



Site map

KEY

- General camping
- Campsite Hub:**
[Fair mobility/24hr Cafe/
General Store/
Parent Support Venue]
- Deaf & disabled camping
- Early curfew
- Volunteer camping
- Glamping /
Tangerine Fields
- Caravans, trailer tents,
motorhomes
- Showers
- Long stay
car parking
- Day car parking
- Festival village
- Glade Big Top
- Playhouse
- Canopy
- Taxi/flatbed routes
& stops
- Festoon walkway

Festoon walkways:
well-lit, shorter
routes linking
festival, camping
& car parks

**festival
reception,
box office
& wristband
exchange**
(sat-mon)

**day & disabled
parking**

**long stay
parking**

**wristband
exchange**
(friday)

route out

route in

There
is a speed
limit of 5 mph
on all festival
site approach
roads.

Please read
the whole of
this essential
information leaflet
for further details
about camping at
the festival.

Please do not camp outside of the designated areas. There are two camping areas at Greenbelt:

Festival Camping areas (for tents only) - including general camping, pre-booked deaf and disabled camping, early curfew, youth, glamping and Tangerine Fields (pre-erected hire tents).

Caravan area (for caravans, motorhomes, camper vans and trailer tents) - including pre-booked deaf and disabled caravan spaces.

Vehicles are **NOT** permitted into the Festival Camping areas. On arrival, please park your car in the appropriate designated car parking area as directed by the stewards and make your way to the campsite.

Please note: Access to **deaf & disabled camping** must be booked in advance. See: greenbelt.org.uk/info/access





ENTRY TO THE FESTIVAL

Boughton House Estate is private property. The area of the estate being used by Greenbelt will be accessible to festivalgoers from 10.00 am on Friday 26th August only.

The **Festival Village** (where the programming, venues, caterers and traders are located) is separate from the Campsite and will open by 16.30 on Friday 26th August. The Programme will then begin at 17.00.

At the end of the festival, the Festival Village will not be accessible to wristband holders on the morning of Tuesday 1st September. The Campsite will close at 12noon on Tuesday 30th August.

TRAVELLING TO GREENBELT

How you travel to and from the festival is the biggest contributing factor to our carbon footprint. Public transport is the greenest option.

Travelling by train

If you arrive by train you can catch our shuttle bus which will take you from Kettering Station straight to the Festival. Further

information, including a timetable, is available here

www.greenbelt.org.uk/festival/info/essential-info

Shuttlebus fares each way:
Adults – £5 / 5 – 17 years – £2 / Under 5s – free.

Travelling by car All vehicles must approach the festival from J10 or J12 of the A14. Then follow festival signage.

If you are using a SatNav you can use the postcode NN14 3AG **until you exit the A14** at the appropriate junction, then please follow the AA signs **and not your SatNav**.

Please note: There are no facilities to queue or wait on the roadside before you access the site.
DO NOT ARRIVE BEFORE 10.00 AM ON FRIDAY.

Under the terms of our contract with the estate we cannot let you turn off the road and into the estate before that time.

Lift-share by using Go Car Share, where you can request a lift or give someone a ride to Kettering. See www.gocarshare.com/festival/greenbelt/

For those coming by bike there will be somewhere to lock your bike.

If you're being dropped off at the festival, there is temporary car parking with a maximum wait of 30 mins.

There are toilets positioned near to the Festival Reception and Box Office on arrival.

For more information, visit www.greenbelt.org.uk/info/essential-info

NEW: E-TICKETS & WRISTBAND EXCHANGE

When you buy your festival ticket in advance you will receive an e-ticket via email that you must print and bring with you. **We will NOT dispatch wristbands by post ahead of the festival.**

For advance purchasers, whether camping or coming in for the day, **you will exchange your e-tickets for festival wristbands either just outside the main entrance into the campsite (on FRIDAY) or at the main Festival Reception (SATURDAY, SUNDAY and MONDAY).**

Wristbands lost or removed from your wrist or tampered with will be rendered invalid and you will be required to purchase a replacement.

Please use a permanent marker to write a contact number on children's wristbands. In the event that your child becomes separated from you, we can then contact the designated parent/guardian.

If you are buying your tickets onsite (not in advance), you will be wrist-banded at the point of payment – the Festival Reception/Box Office.

GETTING ONTO THE CAMPSITE

See the site map for more information.

Vehicles are NOT permitted into the Festival

On arrival, you will be directed to a designated car parking area as directed by the stewards and make your way to the campsite.

Trailers (which aren't trailer tents) must be parked and unloaded in the car park.

There are two camping areas at Greenbelt:

1. **Festival Camping area** (for tents only)
2. **Caravan area** (for caravans, motor-homes, camper vans and trailer tents)

TAXI BUGGIES/FLATBEDS & BARROWS

We'll have two types of provision to help get your stuff – and people with access requirements – from the car parks to the campsite & festival village.

1. TAXI BUGGIES & FLATBEDS

Buggies will operate a fixed route service, with fixed 'stops' to maximise capacity.

LUGGAGE – by flatbed & buggy trailer

This will operate all day on Fri and Mon, plus Tue morning.

Primarily, luggage movement will be by flatbed or people having one bag alongside them in a taxi.

Please note: you will **not** be able to accompany luggage on flatbeds but will need to walk to the designated drop-off point. There will be one buggy trailer also running that can take group luggage.

PASSENGERS – by buggy only

This will operate midday Thu – noon Tue.

Prices:

- **Buggy: £1 per person/seat*** (You can take 1 piece of luggage on a seat, for £1)
- **Flatbed: £20/truckload** (no passengers)

2. BARROWS

Hire & push your own rainbow barrow.

- **Get in** (Fri & Sat morning) Pick up your barrow in car park, transport your stuff across to the campsite & then drop off your barrow to drop off point by campsite office.
- **Get out** (Mon afternoon & Tue morning)

Please note: Buggies for passenger transfer (especially in the busy get-in & get-out periods) will give priority to those with access requirements.

ROUTES – see site map for routes & stops

- There will be a continuous & dedicated passenger buggy run from the Festival Reception / Box Office to main gate of the Festival Village
- The other routes and stops will be serviced regularly, but are mainly operated for luggage movement (on flatbeds & buggy trailer) during get in and get out, & then for people with access requirements as a priority for the rest of the festival

Opening hours						<i>Greenbelt aims to break even on this provision.</i>
Fri	Sat	Sun	Mon	Tue		
10.00	09.00	09.00	09.00	09.00		
-23.30	-23.30	-23.30	-23.30	-11.00		

Price: £20 deposit/Hire cost for 2 hrs: £5

Please note: No return of deposit after 2 hrs

Opening hours						<i>Greenbelt makes no money from this provision.</i>
Thu	Fri	Sat	Sun	Mon	Tue	
	10am	8am		8am	8am	
	8pm	12 noon		8pm	12 noon	

CAR PARKING PASSES

All cars will need a parking pass – one per vehicle. If you are coming to the festival by car, you will need to have purchased an e-ticket car pass*, and need to display it clearly in your windscreen before you arrive at the site.

***If you have not yet purchased a car parking pass, please do so online before you arrive at greenbelt.cloudvenue.co.uk/home as this will save you delays on arrival.**

CARAVAN PERMITS

If you are bringing a caravan, motorhome, camper van or trailer tent to the festival you will need a caravan permit. This will have been emailed to you as an e-ticket to print out.

Please display this permit in the windscreen of your car (or campervan / motorhome) on arrival so that the stewards can direct you to a pitch in the designated caravan area of the campsite.

Please note: Only purpose built and professionally adapted sleeping accommodation will be permitted into the caravan field. Sleeping in cars and vans is not permitted for safety reasons.

Once you have positioned

your caravan or trailer tent, please move your car (keeping the pass displayed in the windscreen) promptly to the official car park.

Your caravan/camper van should be no longer than nine meters. One small 'pup tent' or awning is permitted next to your caravan/camper van.

You cannot book a caravan permit to use for a tent in the caravan field, they are for caravan, motorhome, camper van and trailer tents only. Anyone attempting to do so will be required to move to the Camping Area.

Power should be drawn from a separate battery and not your car battery, as your vehicle will not be permitted next to your caravan or trailer tent. There are no electrical hook-ups available onsite.

Portable toilets will be available in the caravan area, along with Elsan points.

**** If you have not yet purchased a caravan permit, please do so online before you arrive at greenbelt.cloudvenue.co.uk/home as this will save you delays on arrival.**

OTHER ACCOMMODATION

For details of other accommodation in the local area, as well as glamping and Tangerine Fields tent hire see

greenbelt.org.uk/info/

If you have booked **Glamping**, you will receive an email from the Box Office in August with full details.

CAMPSITE SAFETY

Camping space is available on a first-come, first-served basis. To ensure that everyone has fair access to the camping areas, reserving space is not permitted (with the exception of pre-bookable Disabled Camping).

Routeways for authorised emergency and service vehicles are denoted by striped marker tape. Please do not camp in these areas.

A minimum distance of 1.5m must separate all tents and gazebos.

Remember, the campsite is a public space and the security of your accommodation cannot be guaranteed. We recommend leaving your valuables at home and reporting any suspicious activities immediately to stewards.

FIRE SAFETY

We permit: Camping stoves and household candles – please place in suitable containers with an extinguisher or water close by.

We do not permit: Personal

generators, open fires, disposable barbecues or sky lanterns.

Please do not change any gas cylinders in your tent, or while there is another stove or naked light in use nearby and always check the new cylinder is securely fitted before using. Please ensure a reasonable distance (at least 60cm) between stove and windbreak and never leave any apparatus unattended.

If you are involved in a tent fire, get yourself and all other members of your party out as quickly as possible. Only tackle the fire if you feel safe doing so. You must summon assistance from the onsite emergency services, no matter how small the incident is, or even if it has already been dealt with. If you require any further fire safety advice at the festival, or if you are unsure about any of the above, don't hesitate to ask one of the Fire Team patrolling the campsites or at the Campsite Information Point. In the event of fire or a medical emergency:

- Raise the alarm
- Make contact with a steward (wearing yellow hi-visibility jackets) and make sure you can describe the location of the fire or emergency.

OTHER CAMPSITE INFORMATION

Utilities Cold water standpipes are situated throughout the campsite. This is suitable for drinking. There will also be sink units for washing your hands. Toilets are also located throughout the festival site.

Rubbish Please bring your own plastic bags for waste and place it in the bins provided. For all kinds of **recyclable waste, there will be collecting bins for different types of recyclable waste across the festival site.**

The Campsite Hub This is situated between the main campsite and the Festival Village. You'll find the 24-hour Kindred Café, the Parent Support Venue (PSV) and a General Store for all your basic food and camping requirements. (There is also a PSV inside The Orchard in the Festival Village.)

Showers are located next to Glamping and can be pre-booked onsite or online at greenbelt.cloudvenue.co.uk/home. Baby-bathing is available in the Parent Support Venue.

There will be a cashpoint within the Festival Village. Please bring a torch, as Boughton Estate is in a rural area and parts of the campsite will be very dark at night.

Leave no trace As Greenbelt campers, please help to ensure you leave no trace of your visit. Please

continue to be particularly vigilant about small items such as tent pegs, which can be hazardous to animals.

SUPPORT FOR PEOPLE WITH DISABILITIES

Greenbelt aims to make the festival site as accessible as possible with wheelchair access, viewing platforms, scooter-chair recharging facilities, BSL signing, hearing loops and rest facilities provided where physically possible. It is much easier for us to arrange support for your needs ahead of the festival rather than onsite, so please fill out an access form which you can find online at greenbelt.org.uk/info/access/. Please try to fill this in as soon as you can and by 15th August at the latest.

Filling out our pre-booking form will also enable us to send you information in the week running up to the festival.

We offer designated camping spaces for disabled people – as individuals or with family or friends. If you would like to camp in these areas it is essential to pre-book by visiting greenbelt.org.uk/info/access/. You can inform us of your queries and pre-book on the same form.

GENERAL

Information points are in the 'Info Booth' by First Aid and the Campsite Office in the campsite.

Mobile phones Phone charging is available in The Tank café (for a small fee), but please note that the rural location means mobile phone signal is patchy and there will be limited coverage across all networks.

Alcohol There is a designated Beer Tent (The Jesus Arms) and Wine Bar (The Blue Nun) within the Festival Village where alcohol may be purchased and consumed. Alcohol may be consumed in the campsite, but you will not be able to bring your own alcohol into the Festival Village from the campsite. Greenbelt operates a Challenge 25 policy, so if you're lucky enough to look under 25, please bring appropriate ID, as an adult wristband does not prove your age.

Pets Animals are not permitted anywhere in the camping areas or Festival Village. Only assistance dogs registered with

organisations recognised by Assistance Dogs UK are permitted. See our website for more information.

For questions not answered here, please visit www.greenbelt.org.uk/info/essential-info/ or email info@greenbelt.org.uk

Finally: As a condition of sale, ticket-holders consent to Greenbelt using photographic, audio or video footage for TV, Video, DVD, MP3, CD, internet, CCTV or other public broadcast that may include you - deliberately or inadvertently - as part of the audience.

Greenbelt reserves the right to refuse admission or remove people from the site at the management's discretion.

Greenbelt accepts no liability for any loss or damage to persons or property incurred at the Festival.

Parents are responsible for their children at all times. Children under the age of eight must be supervised. Young people aged 16 and 17 attending the festival without a parent or guardian must carry a parental consent form

with them at all times. This form must contain contact details in case of emergency.

Cars parked in all our designated car parks are left entirely at the owner's own risk. If your car is parked in an undesignated area it is deemed to be a safety risk and will be removed. Greenbelt does not accept any responsibility or liability for any loss or damage caused to a vehicle that needs to be towed or moved as a result of failure to adhere to this warning. Any relocation of motor vehicles is entirely at the owners' risk.

FESTIVAL GUIDES

Festival Guides will be available for sale in the campsite on Friday when you arrive for £8. An additional Daily Diary can be bought with a guide for £2. You will also be able to purchase guides at the Festival Village entrances just before we open and then in G-Store throughout the Festival. You can also pick up your pre-purchased guides from all of these selling points.

GETTING TO SITE

Greenbelt is taking place in the grounds of Boughton Estate close to the house, but as you approach please ensure you follow the Greenbelt Festival **AA signs** and **not** signs to Boughton House. **Do not** approach the estate via Geddington or Grafton Underwood. (The house will be open to the public over the weekend. Its entrances are completely separate to the festival's and you will not be able to gain access via them.)



From North, West & Southwest

Please exit the A14 at Junction 10.

From the East & Southeast

Please exit at Junction 12.

Then follow the AA signage to Greenbelt Festival. Please do not approach the Estate via any other routes as this will cause you unnecessary delay.

If you are using a SatNav you can use the postcode: **NN14 3AG** until you exit the A14 at the appropriate junction. After that, please follow the AA signs and not your SatNav.

Before you arrive onsite please display your car park pass, and, if appropriate, caravan

permit, in the centre of your windscreen. This will ensure quickest access to the car parks. Vehicles without passes displayed will be pulled off to one side where they will have to purchase the necessary passes before proceeding, causing them delays in accessing the festival.

Late Information details

Please check our website Essential Information in the run-up to the festival for latest updates and for **frequently asked questions**.
greenbelt.org.uk/info/essential-info/

Silent Stars

Greenbelt Festivals
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Thank you and enjoy the festival.

Box Office 020 7329 0039
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